

WAYPOINT

Help Along the Way

How does it work?

What can we help with?

Safety

Do you feel un-safe wherever you are? Call us and we will safety plan with you in real time..

Shelter

Call us to problem solve and help you connect with emergency shelter needs.

Transportation

Are you stuck out in the community? Call us to problem solve ways to get you where you need to go.

Connection

Call us to help you connect with local resources.

Is it an emergency?

Suicide Crisis Line
Call 988

Mental Health Rapid Response
Call or Text
(833) 710-6477

Medical or Emergency Safety Need Call 911

When you call On-Call during nights and weekends when Case Managers are not working, you will get an operator who will connect you with an On-Call Homeless Youth Worker. The Homeless Youth Worker will call you back to problem solve your immediate needs with you over the phone or via text. (This may take several back and forth phone calls to each other and to other community resources depending on your need.)

If you are already a Waypoint client, On-Call will communicate your situation with your case manager and they will follow up with you the next business day.

If you are not a Waypoint client, On-Call staff will communicate with your region and they will reach out to you during business hours to help get you connected.

